

Course Syllabus

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| 1. Program of Study | B.B.A. (Tourism and Hospitality Management) |
| Faculty/Institute/College | Mahidol University International College |
| 2. Course Code | ICTM 477 |
| Course Title | Hospitality Facilities Management |
| 3. Number of Credits | 4 (4-0-8) (Lecture-Lab-Self-study) |
| 4. Prerequisite (s) | ICTM 212 |
| 5. Type of Course | Elective Course |
| 6. Session | Trimester 3/ Every academic year |
| 7. Conditions | Maximum number of students is 30 |

8. Course Description

An overview of the operation of hospitality facilities, including operating costs for various types of existing facilities, types and characteristics of major building systems, available technology, and the responsibilities of the engineering-maintenance department, renovation needs of hospitality facilities, key managerial aspects of renovations.

9. Course Objectives

After successful completion of this course, students will be able to

9.1. Manage hotel facility effectively.

9.2. Widen perspectives on most appropriate designs for various types of hotels.

9.3. Update with current issues relating to hospitality facility management

10. Course Outline

Week	Topics	Hours			Instructor
		Lecture	Lab	Self-Study	
1	<ul style="list-style-type: none"> Pre - Assessment and Introduction Principle of facility planning 	4	-	8	TBA
2	Facility systems	4	-	8	
3	<ul style="list-style-type: none"> Layout and design for dining and kitchen Layout and design for guest rooms Layout and design for lobby and service areas 	4	-	8	
4	Development of work space for hospitality operations	4	-	8	
5	Development of work flow patterns	4	-	8	
6	<ul style="list-style-type: none"> Lodging planning and design Food service planning and design 	4	-	8	
7	Mid - term examination	4	-	8	
8	Renovations	4	-	8	
9	Heating, ventilating and air conditioning systems	2	-	4	
	Lighting systems	2	-	4	
10	Parking area management	4	-	8	
11	<ul style="list-style-type: none"> Pre - Assessment and Introduction Principle of facility planning 	4	-	8	
Total		44	0	88	
Final Examination					

NB. The course is subject to change without prior notice to fit the changing tourism circumstances.

11. Teaching Method (s)

- 11.1 Lecture
- 11.2 Case studies
- 11.3 Practices

12. Teaching Media

- 12.1 LCD overhead projector
- 12.2 PowerPoint
- 12.3 Multimedia resources
- 12.4 Handouts
- 12.5 Text books

13. Measurement and evaluation of student achievement

Student achievement is measured and evaluated by

- 13.1. the ability in managing hotel facility effectively.
- 13.2. the ability in widening own perspectives on most appropriate designs for various types of hotels.
- 13.3. the ability in getting updated with current issues relating to hospitality facility management

Ratio of mark

1. Class Attendance and Participation	10 %
2. Mid-term Examination	40 %
3. Final Examination	50 %
Total	100 %

14. Course evaluation

- 14.1 Students' achievement as indicated in number 13 above.
- 14.2 Students' satisfaction towards teaching and learning of the course using questionnaires.

15. Reference (s)

Stipanuk, D. (2002), *Hospitality Facilities Management and Design*, 2nd Edition. New York: Cornell University.

16. Instructor (s)

TBA

17. Course Coordinator

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